Verbal Communication

automotive manufacturing transportation public safety bioscience ia force that

Assess learning styles & respond accordingly

CENTER FOR WORKFORCE DEVELOPMENT www.maricopa.edu/workforce

Transferable Skills Inventory

Directions: As you go through the checklist, please mark the skills that you have used in your current position, past position, volunteer opportunities, organizations, associations, hobbies, or other activities.

	Perform and entertain before groups		Consult and recommend solutions
	Speak well in public forums		Write well organized and documented reports
	Express opinions without offending		
	Interview people to obtain information	Ana	<u>lytical</u>
	Present ideas effectively		Study data or behavior for meaning & solutions
	Persuade or influence others		Analyze quantitative, physical and/or scientific
	Sell ideas, products or services		data
	Debate ideas well with others		Write analysis of study and research
	Participate in group discussions and teams		Compare and evaluate information
			Investigate clues
Non	Verbal Communication		Formulate insightful and relevant questions
	Listen carefully and attentively		Use technology for statistical analysis
	Convey a positive self image		
	Use body language that makes others	Rese	earch
	comfortable		Identify appropriate information sources
	Develop rapport easily		Search written, oral and technological
	Establish culture to support learning		information
	Promote concepts through a variety of media		Interview primary sources
	Respond to non verbal cues		Hypothesize and test for results
	Model behavior or concepts for others		Compile numerical and statistical data
			Classify & sort information into categories
Written Communication			Gather information from a number of sources
	Write technical language, reports and manuals		Utilize electronic search methods
	Write grant proposals		
	Prepare & write logically written reports	Plan	and Organize
	Edit and proofread written material		Identify and organize tasks or information
	Utilize all forms of technology for writing		Coordinate people, activities and details
	Write case studies and evaluations		Develop a plan and set objectives
	Demonstrate expertise in grammar & style		Set up and keep time schedules
			Anticipate problems and respond with solutions
Train/Consult			Develop realistic goals & action to obtain them
	Teach/advise/coach and empower		Arrange correct sequence of information and
	Conduct needs assessment		actions
	Use a variety of media for presentations		Create guidelines for implementing an action
	Develop educational curriculum & materials		Follow through to ensure completion of a task
	Create and administer evaluation plan		-
	Facilitate a group		
	Explain difficult ideas		



MARICOPA COMMUNITY COLLEGES

CENTER FOR WORKFORCE DEVELOPMENT www.maricopa.edu/workforce

Cou	nsel and Serve	<u>Fina</u>	<u>incial</u>
	Counsel, advise, consult and guide others		Calculate & perform mathematical calculations
	Care for and serve people		Work with precision with numerical data
	Demonstrate empathy, sensitivity & patience		Keep accurate & complete financial records
	Help people make their own decisions		Perform accounting functions & procedures
	Help others improve health & welfare		Compile data & provide statistical analysis
	Listen empathetically and with objectivity		Create computer generated charts
	Coach, guide, & encourage individuals to		Use computer software for records & analysis
	achieve goals		Forecast & estimate expenses & income
	Mediate peace between conflicting parties		Appraise & analyze cost
	Knowledge of self help theories & programs		Create and justify the budget
	Facilitate self awareness in others		, , ,
		Adn	<u>ninistrative</u>
Inte	rpersonal Relations		Communicate well with the key people in an
	Convey a sense of humor		organization
	Anticipate people's needs & reactions		Identify & purchase necessary resource
	Express feelings appropriately		materials
	Process human interactions & understand others		Utilize computer software & equipment
	Encourage, empower & advocate for people		Organize, improve & adapt office systems
	Create a positive & hospitable environment		Track progress of projects & troubleshoot
	Adjust plans for the unexpected		Achieve goals within a budget & time schedule
	Facilitate conflict management		Assign tasks & set standards for support staff
	Communicate well with diverse groups		Hire and supervise temporary personnel
	Listen carefully to communication		Oversee communication, email & telephones
Lead	<u>dership</u>	Cres	ate and Innovate
	Envision the future and lead change		Visualize concepts & results
	Establish policy		Brainstorm & make use of group synergy
	Motivate & inspire others to achieve common		Communicate with metaphors
	goals		Invent products through experimentation
	Create innovative solutions to complex problems		Express ideas through art form
	Communicate well with all levels of the		Utilize computer software for artistic creations
	organization	Ш	Offize computer software for artistic creations
	Develop & mentor talent	Con	struct and Operate
	Negotiate terms and conditions		Assemble & install technical equipment
П	Take risks and make hard decisions		Build a structure and follow proper sequence
	Tuko IISKS una inako hara accisions		Understand blue prints & architectural specs
Mar	nagement		Repair machines
	Manage personnel, projects and time		Use tools & machines
	Foster sense of ownership in employees		Landscape and farm
	Delegate responsibility & review performance		Use scientific or medical equipment
	Increase productivity & efficiency to achieve		Master athletic skills
	goals		iviasici auniciie skins
	Develop and facilitate work teams		
	Provide training for development of staff		
	Facilitate conflict management		
ш	i aciiitate commet management		

